enableHR to Care Systems Integration



Overview

The enableHR \rightarrow Care Systems integration allows for the import of enableHR employees into Care Systems. The table below displays the fields that are currently supported by the integration.

HR Assured				Care Systems		
Field	Manager UI	Employee UI		Field	Manager UI	Employee UI
Personal Fields						
First Name	~	×	\rightarrow	First Name	~	×
Middle Name	~	✓	\rightarrow	Middle Name	✓	×
Surname	~	~	\rightarrow	Surname	✓	×
Preferred Name	~	~	\rightarrow	Preferred Name	✓	×
Mobile Number	~	~	\rightarrow	Mobile Phone	✓	✓
Phone Number (h)	~	~	\rightarrow	Home Phone	✓	✓
Personal email	~	~	\rightarrow	Email	✓	✓
Gender	~	×	\rightarrow	Gender	✓	×
Employment Fields						
Employee ID	~	×	\leftarrow	Person ID	~	×
External ID	~	×	\leftarrow	Private Key	×	×
Bank Fields						
BSB	~	~	\rightarrow	Bank	~	×
Account Number	~	✓	\rightarrow	Account Number	✓	×
Statement Text	~	~	\rightarrow	Reference	✓	×
Dollar Amount	~	✓	\rightarrow	Payment Value	✓	×
Tax Fields						
Tax File Number	~	~	\rightarrow	Tax File Number	✓	×
Tax Free Threshold Claimed	~	~	\rightarrow	Tax Table	~	×
Trade Support Loan	~	~	\rightarrow	Tax Table	✓	×
Residency Status	~	~	\rightarrow	Tax Table	✓	×
Super Fund Fields						
Super Fund ID (USI)	~	~	\rightarrow	Super Fund	✓	×
Employee Number	~	~	\rightarrow	Fund Member ID	✓	×

Important note:

At the moment, Care Systems is not processing updates for existing employees but only for new ones. Consequently, personal, bank, tax, and super details that are changed in enableHR need to be processed manually by in Care Systems.

Overview

Personal Fields

HR Assured				Care Systems		
Field	Manager UI	Employee UI		Field	Manager UI	Employee UI
First Name	~	✓	\rightarrow	First Name	✓	×
Middle Name	~	✓	\rightarrow	Middle Name	✓	×
Surname	~	~	\rightarrow	Surname	✓	×
Preferred Name	~	✓	\rightarrow	Preferred Name	✓	×
Mobile Number	~	~	\rightarrow	Mobile Phone	✓	~
Phone Number (h)	~	✓	\rightarrow	Home Phone	✓	✓
Personal email	~	✓	\rightarrow	Email	✓	✓
Gender	~	×	\rightarrow	Gender	~	×

Employment

Employment Fields

HR Assured				Care Systems		
Field	Manager UI	Employee UI		Field	Manager UI	Employee UI
Employee Type	~	×	\rightarrow	Payemployeeclass. emptypeflag	~	×
Employee ID (*)	~	×	\leftarrow	Person ID	✓	×
External ID (**)	~	×	\leftarrow	Private Key	×	×

Notes:

- * Payroll ID (enableHR field) is imported from Care Systems to enableHR so there is a visible Care Systems identifier on the EnableHR screen (manager).
- ** External ID (enableHR field) is imported from Care Systems to enableHR as the key to match records in future events. It is not visible to Care Systems Users but is visible to enableHR managers.



Bank

Bank Fields

HR Assured				Care Systems		
Field	Manager UI	Employee UI		Field	Manager UI	Employee UI
BSB	~	~	\rightarrow	Bank	~	×
Account Number	~	✓	\rightarrow	Account Number	✓	×
Statement Text	~	✓	\rightarrow	Reference	✓	×
Dollar Amount	~	~	\rightarrow	Payment Value	~	×

Notes:

- · The BSB is validated in Care Systems and if cannot be found, a manual entry is needed.
- enableHR supports up to 4 bank accounts, which will all be imported into Care Systems.

Tax

Tax Fields

HR Assured				Care Systems		
Field	Manager UI	Employee UI		Field	Manager UI	Employee UI
Tax File Number	~	✓	\rightarrow	Tax File Number	~	×
Tax Free Threshold Claimed	~	~	\rightarrow	Tax Table (***)	~	×
Trade Support Loan	~	~	\rightarrow	Tax Table (***)	~	×
Residency Status	✓	~	\rightarrow	Tax Table (***)	✓	×

Notes:

Superannuation funds

Super Fund Fields

HR Assured				Ca	re Systems	
Field	Manager UI	Employee UI		Field	Manager UI	Employee UI
Super Fund (USI)	~	~	\rightarrow	Super Fund	~	×
Employee Number	~	~	\rightarrow	Fund Member ID	~	×

Notes:

- Care Systems matches the USI (enableHR field) to a fund code based on SPIN. In the absence of a match, a manual entry of super details is required.
- · enableHR supports up to 4 Super Funds, which will all be imported into Care Systems.
- · enableHR doesn't support SMSF.

^{*} Tax table (Care Systems field) is a code which matches the ATO terminology. The match is done against the threshold, loan and residency status fields (in enableHR).

Recommended process regarding self-service updates

There are only three common fields that can be updates in both enableHR ESS and Care Systems Portal:

- Email
- Home phone
- Mobile phone

Personal Fields

HR Assured				Care Systems		
Field	Manager UI	Employee UI		Field	Manager UI	Employee UI
First Name	~	~	\rightarrow	First Name	~	×
Middle Name	~	✓	\rightarrow	Middle Name	~	×
Surname	~	✓	\rightarrow	Surname	✓	×
Preferred Name	~	✓	\rightarrow	Preferred Name	✓	×
Mobile Number	~	~	\rightarrow	Mobile Phone	~	~
Phone Number (h)	~	✓	\rightarrow	Home Phone	✓	✓
Personal email	~	~	\rightarrow	Email	~	✓
Gender	~	×	\rightarrow	Gender	~	×

It is recommended to disable/discourage update of personal information within Care Systems Portal and use enableHR ESS for all employee updates for personal, bank, tax & super details.

When such changes are made in enableHR ESS, notifications are sent to the payroll manager and a process must be put in place to ensure these notifications are acted upon, with manual update in Care Systems.



